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Mentoring of Community Service Nurses in North West Province South Africa: A Convergent, Parallel, Mixed Method Study

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Newly qualified nurses in South Africa (RSA) are required to perform compulsory community service for a period of one year. The community service nurses (CSN) are allocated at different public health facilities in the South African provinces including the North West province (NWP). Several studies were conducted in other provinces regarding mentoring of the novice CSN. However there was little publication and documentation pertaining to mentoring of the CSN in NWP which is mostly rural and resource challenged. Convergent parallel mixed method design was used to collect data from CSN regarding their mentoring in NWP. In this study, both quantitative and qualitative data were collected, analysed and merged to get corroborative results regarding mentoring of the CSN in NWP. The CSN sample size for quantitative and qualitative methods were 28 respectively. Merged results revealed: need for mentoring of CSN; possible benefits of mentoring; factors that enhance mentoring; factors that inhibit mentoring. Recommendations were done.

Biography:

Dr. S.H.Khunou has completed her PhD in 2017 from North West University. She has eleven years of teaching experience at nursing college and the university. Currently she is a lecturer at University of South Africa, teaching Health Service Management. She has published four articles at accredited journals.