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Incivility in Nursing

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This paper explores incivility among nursing faculty employed in a mid-size, public university located in Northwest Arkansas. The survey identified common incivility behaviors among nursing faculty and the perception that nursing faculty believe incivility is psychologically and emotionally harmful. Resources and support for nursing faculty is discussed and faculty indicate that incivility training could better prepare them to navigate incivility in the workplace.

Key Words: Nursing incivility, nursing faculty incivility, academic incivility, incivility behaviors

Biography:

Susie Wynn is an Instructor at the University of Arkansas – Fort Smith. In this role, Susie Wynn teaches clinical and didactic in Bachelor level nursing. Also, in this role scholarship and research is encouraged on a yearly professional development plan. To meet the scholarship requirements, Susie Wynn has worked with Dr. Cheryl Holden in research on incivility. Susie Wynn Holds a Bachelor in Nursing, a Masters in Nursing and a Doctorate in Nursing. Dr. Wynn considers her significant accomplishments to be her education, teaching and her ability to pay it forward to others with her knowledge.

Dr. Holden is currently the Executive Director of the Master of Science in Healthcare Administration program at the University of Arkansas – Fort Smith. She oversees the quality and strength of the program, manages faculty, students, support strategies and resources to provide student success.

Before joining University of Arkansas-Fort Smith, Dr. Holden enjoyed a successful, 25-year career with Mercy Health Systems, where she held various roles and responsibilities. She considers one of her most significant accomplishments to be the implementation of Epic in multiple hospitals and clinics across Mercy Health Systems. Dr. Holden has a passion for teaching, healthcare, mentoring and serving others.