

## 2<sup>nd</sup> International Conference on

# EMERGENCY MEDICINE AND CRITICAL CARE

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### **Cultural Competency: Better Patient Outcomes & Physician Satisfaction at Home and Abroad**

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Cultural Competency is a learned skill that greatly facilitates care in any setting and is especially vital in international medical aid work. After observing over 5,000 volunteers from 25 countries working in Haiti, Honduras and Panama, we have seen people at all skill levels (from pre-medical students to retired physicians) frequently lack training or practical experiences in connecting with patients across cultural barriers. This talk will summarize the fundamental concepts of effective cross-cultural interaction and include a variety of specific practical tools that apply equally well in an international mission setting or in your home practice.

#### **Biography:**

Benjamin LaBrot is a native Southern Californian. After qualifying and working as a physician at the Royal College of Surgeons, Ireland, LaBrot subsequently launched and operates the Floating Doctors medical aid organization providing health services and capacity development assistance in remote rural settings that are underserved by existing health care infrastructure. LaBrot is also a professor of clinical medicine at USC School of Medicine as well as the University of California, Irvine medical school.